

HousingWorks: How to change your password in 30 seconds!

When you try to sign on to www.housingworks.net and there is a problem with your password:

If your password has already expired – contact us and we’ll reset it:

Fax us at 617 536-8561 with the note: ‘My password needs to be reset’

Email us: support@housingworks.net

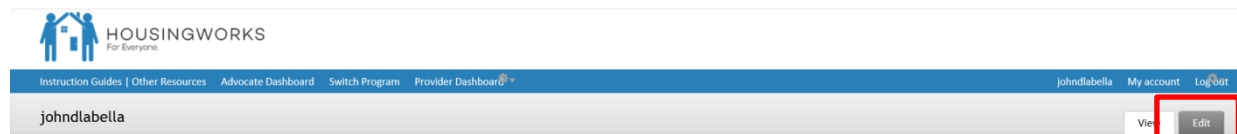
Call us: 617 504-0577.

If your password has NOT expired:

1. sign on to the website and then click this link “My Account”:



2. Click the “Edit” tab.



3. Enter your old password here:

Username *
johndlabella

Spaces are allowed; punctuation is not allowed except for periods, hyphens, apostrophes, and underscores.

Current password
[input field]

Enter your current password to change the E-mail address or Password. [Request new password.](#)

E-mail address *
johndlabella@gmail.com

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and

Password
[input field] Password compliance: [progress bar]

Confirm password
[input field]

To change the current user password, enter the new password in both fields.

Passwords must match the following requirements -

- Password must have at least 2 letter(s).
- Password must have at least 2 digit(s).
- Password must have at least 12 character(s).
- Password must have at least 2 symbol(s).
- Password cannot have 3 consecutive letters.
- Password cannot match 3 past passwords.

4. Enter the new password **twice**, in these boxes, then click the “Save” button at the bottom of the page.

5. This text will tell you if your new password satisfies the security requirements.

If you still can't get in, it might mean your account is locked or blocked or was never created. Contact HW by phone or email or fax to regain your access!